

CTS Client Machine requirements.

Version:

1.2

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History

Document Version No	Date	Change Mode (A/M/D)	Brief description of change	Prepared/ Revised by
1.0	12-10-2015	A/M	CTS Application new Thin Client app client requirement.	DTCM
1.1	13-10-2015	A/M	Updated the review comments by Khalid	DTCM
1.2	29-10-2015	A/M	Updated more setting points found during UT.	DTCM

A – Added, M – Modified, D – Deleted

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1. Objective

This document provides a minimum hardware and software requirements for client end machines to run the new Venue Ticket printing application.

2. About CTS new enhancements

The new Venue Ticket printing application is enhanced with a thin client app which runs on the IE browser. This new enhancement in the application can provide better user experience and robust solution to manage the ticket print functionalities.

3. Client system requirement

To run the new Venue Ticket printing application client machine should have a minimum hardware and software requirement as defined below.

a. Hardware

1 GHz or faster 32-bit (**x86**) or 64-bit (**x64**) processor.

1 GB RAM (32-bit) or **2 GB RAM** (64-bit)

16 GB available disk space (32-bit) or **20 GB** (64-bit) –

b. Software

OS: Windows 7 +

Browser: IE 11+

c. Window Services

WMI services running on the system.

.NET Framework 3.5+

Printer driver installed and configured.

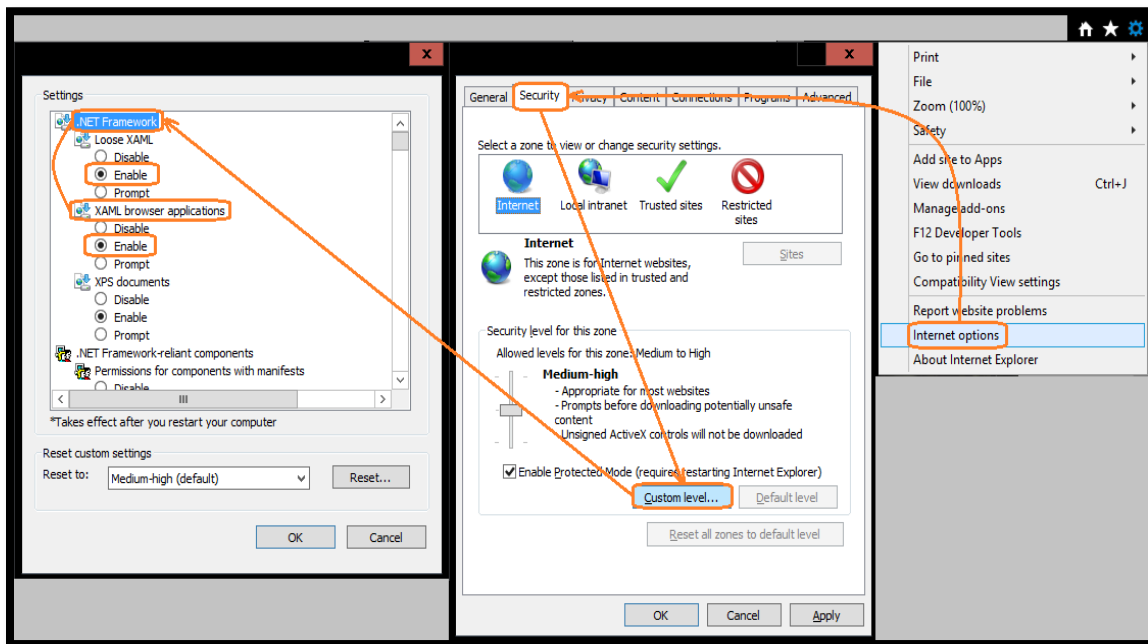
4. Internet Explorer (IE) Browser setting

a. Enable xml base application

b. Option -> Security -> .NET Framework -> Loose XAML

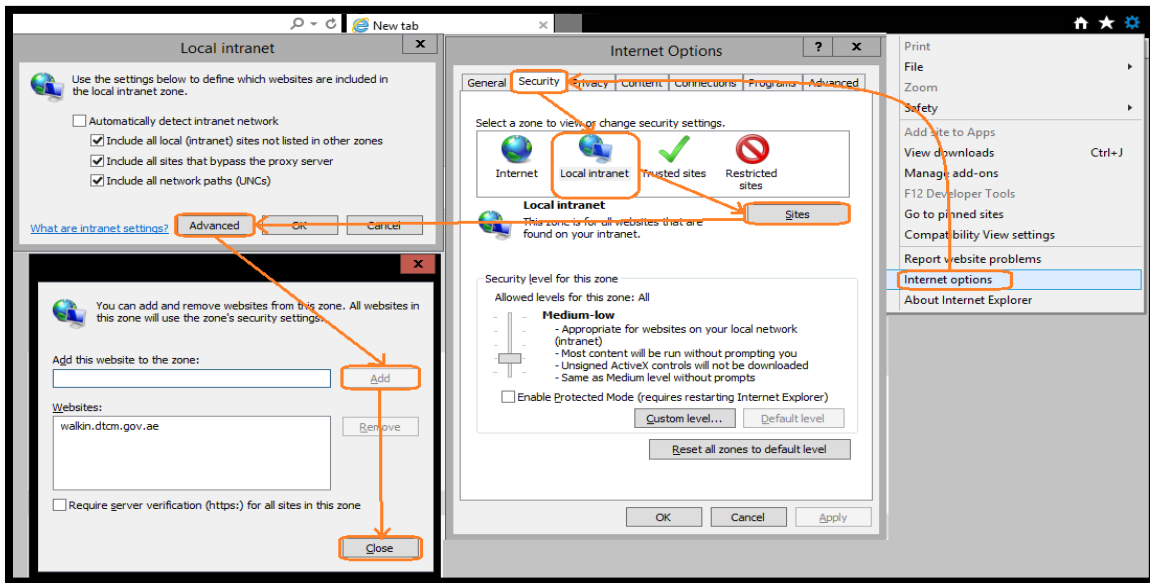
Option -> Security -> .NET Framework -> XAML browser applications

- Disable
- **Enable**
- Prompt



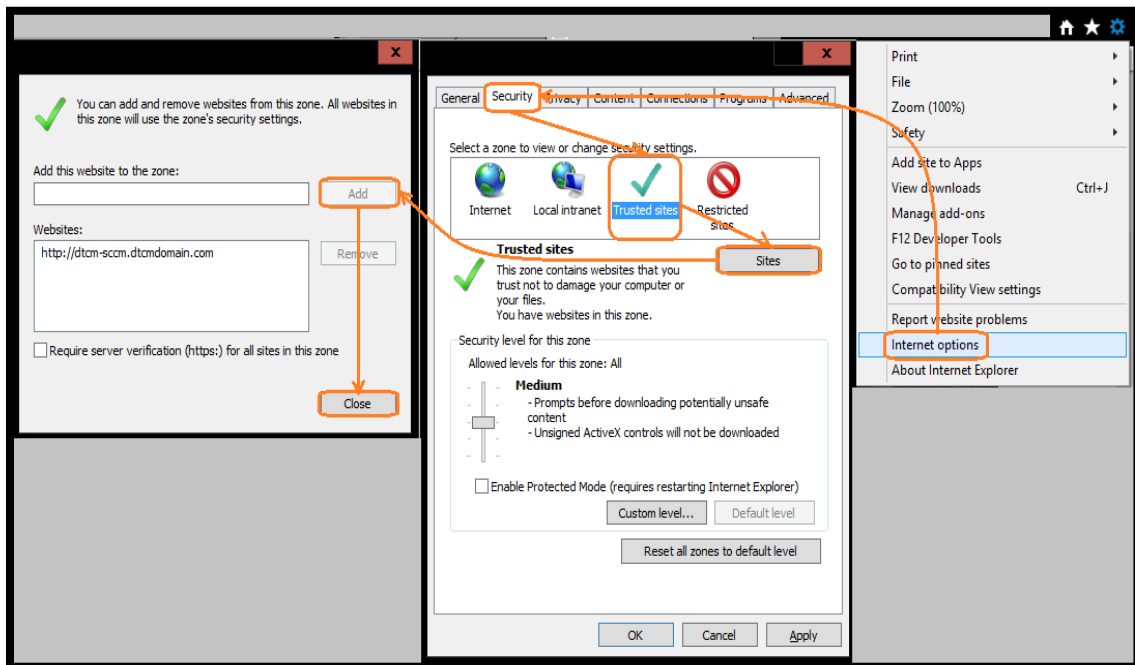
c. Local Intranet security zones settings:

Web Address: <https://walkin.dtcn.gov.ae/>



d. Trusted sites security zones settings:

Web Address: <https://walkin.dtcn.gov.ae/>



e. Local Page storage setting.

Web Address: <https://walkin.dtcn.gov.ae/>

