BACKGROUND
This document provides a quick guide for the printing process of the Walk-in ticking system.

It has the tips of preparing the printer to get the optimal ticket output.

Browsers
- We highly recommend using Internet explorer v10 or more.
  - Google chrome is not recommended.

Ticket size
Set your ticket size by creating a new form by following the below screen,
Internet explorer settings

- Page setup
  - The setup of the ticket page should be like the below.

![Page Setup Dialog]

Printer settings

- Adjust the cut or tear optical sensor to be the last job of the printing patch.
- Adjust the print head
  - Print head should be cleaned periodically to ensure the printing quality.
- Adjust the ticket width.
- Ensure printer calibration.
Steps to enable printer status:

**Step 1:**
“Print directly to the printer” should be enabled.

**Step 2:**
Step 3:

Step 4:
Step 5:

Walk-in ticketing system preparation

1- Login the system using this url
2- use these credentials
3- click on issue ticket tile
4- Select مصالة الصقر venue as per the below screen.
5- Click on الناهبية category
6- Select wristband or flat and try printing.