

APPROVED SUPPLIER LIST

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BACKGROUND

This document provides a list of DTCM approved suppliers for the items required to operate the venue walk-in ticketing system.

If a supplier is not listed and you would like to see if the services they provide fit the required specification please contact DTCM.

TICKET PRINTERS

Requirements and Specifications

General

- Print Method: direct thermal
- Print Speed: 10" per sec. maximum
- Resolution: 203 dpi (8 dots/mm); 305 dpi (12 dots/mm); 600 dpi (premium upgrade)
- Sizes:
 - 7.7 H x 7.3 W x 8.5 L
 -
- Holds a box of 1,000 ticket stock

Media Transport

- Media Type: fanfolded tickets
- Ticket Thickness: .004" to .011"
- Ticket Width: 2.0" to 3.25" premium options: 1" to 2" or 2" to 4"
- Positioning: optical detector senses
- black mark
- Ticket Separation: Manual tear-off or
- optional cutter with hopper (horizontal) or
- top plate (vertical)

Interfaces

- Standard: USB, Parallel and Serial
- Optional: Ethernet, Bluetooth & Wi-Fi

Protocols

- Standard: FGL
- Drivers: Windows, Mac and Linux

Approvals

- UL / FCC / CE / CCC

RFID (optional)

- ISO14443, ISO15693

Bar Codes

- 1D and 2D barcodes including PDF417, DataMatrix, QR, Aztec

Approved Suppliers

Supplier	Location	Contact Name	Contact Phone	Contact Email
BOCA SYSTEMS	Netherlands	Mr. Ferdinand	+31 (0) 621874829	ferdinand@tls-bocasystems.com
Models and Indicative Costs:				
Direct thermal printers	Lemur S with cutter (metal cabinet):			AED 3,654.8
Wristband printers	Lemur wristband printer (no cutter)			AED 4,536.4
Additional Costs				
Shipping & Handling costs for Dubai = \$ 125 per printer				AED 459.38

Supplier	Location	Contact Name	Contact Phone	Contact Email
Stallion Systems	UAE	Mr. Vineesh	+971 50 4814234	vineesh@stallionglobal.com
Models and Indicative Costs:				
Direct thermal printers/ Wristband printers	DATAMAX ST3210 STAL MARKIITICKET PRINTER			AED 5,250.00
Direct thermal printers/ Wristband printers	DATAMAX M4210 STAL MARKIII PRINTER			AED 3,200.00
Direct thermal printers/ Wristband printers	DATAMAX E4204B STAL MARKIII PRINTER			AED 1,200.00

Supplier	Location	Contact Name	Contact Phone	Contact Email
Data Capture	UAE	Mr. Bejoy	+971 50 5190447	bejoy@dcsme.ae
Models and Indicative Costs:				
Direct thermal printers/ Wristband printers	Zebra ZT 230			AED 1,910.00 to AED 3,337.00
Direct thermal printers/ Wristband printers	Zebra GX 420d			AED 980.00 to AED 1,510.00

Supplier	Location	Contact Name	Contact Phone	Contact Email
DANWAY	UAE	Mr. George	+971 50-2882013	george@danwayirs.com
Models and Indicative Costs:				
Direct thermal printers/ Wristband printers	Zebra ZT 230		AED 1,910.00 to AED 3,337.00	
Direct thermal printers/ Wristband printers	Zebra GX 420d		AED 980.00 to AED 1,510.00	

Supplier	Location	Contact Name	Contact Phone	Contact Email
wavelogix	UAE	Mr. ashok	+971 50-3892748	ashok@wavelogix.net
Models and Indicative Costs:				
Direct thermal printers/ Wristband printers	Zebra ZT 230		AED 1,910.00 to AED 3,337.00	
Direct thermal printers/ Wristband printers	Zebra GX 420d		AED 980.00 to AED 1,510.00	

HARD TICKET SUPPLIERS

Requirements and Specifications

Ticket types and sizes:

- Heat Resistant 180gsm thermal paper
 - 63.5mm x 139.7mm.
- Wristband Tickets 25 x 279.4 mm

Specs in greater detail below.

Front of Tickets:

Perforations

Two perforations placed at (from left to right for a landscape ticket) 27mm and 111.1mm.

Colour

Colour <tb> printed in UV security ink.

This colour will only be used between the two perforations. The perforated part of the tickets are to be white.

Back of Tickets:

Colour

All white

Optical mark

The 13mm optical mark (black sensor strip) on the back of all tickets. For a landscape-oriented ticket, designed head to head, the optical mark must be placed 30mm from the left-hand edge of the ticket, in 100% black.

Quiet Zone

When viewing the ticket in landscape, the 15mm along the entire back of the ticket at the head and foot is the quiet zone and must be left blank. The only time you can only place something here is if it is designed in 100% cyan.

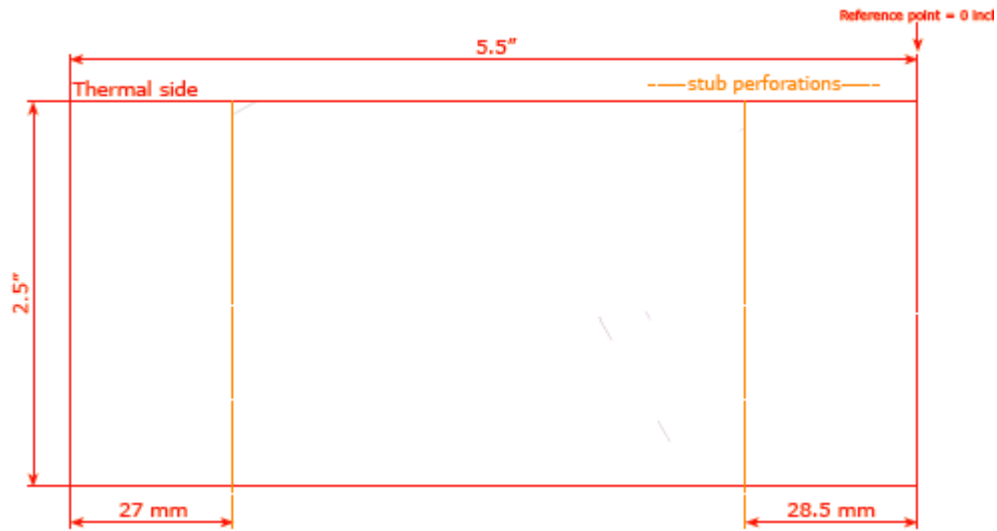
Terms And Conditions Of Sale

The Sellers Terms and Conditions of Sale should be printed on the back

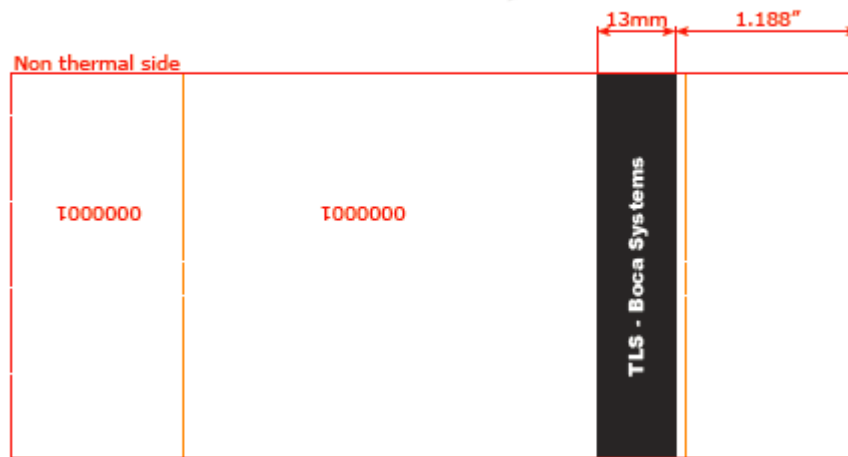
Security Numbering

8 digit sequential number per ticket printed in two locations on the back of the ticket where label 'NUMBERS' on the diagram below.

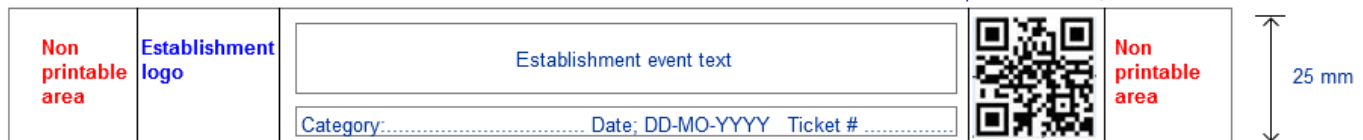
Direct thermal :



fold here to check thermal-side pertaining to non-thermal side
 fold here to check thermal-side pertaining to non-thermal side



Wristband:



Approved Suppliers

Supplier	Location	Contact Name	Contact Phone	Contact Email
Emirates National Factory	UAE	Mr. Gopalan Nair Mr. Vinit Thomas	052 9010 722 052 9010801	gopalan.nair@enpigroup.com vinit.thomas@enpigroup.com
BOCA Systems	Netherlans	Ferdinand Bestebreurtje	+31(0)621874829	ferdinand@tls-bocasystems.com
Kimoha	UAE	Mr. Javed	050 261 7636	javed@kimoha.com

Indicative Costs – note costs do not include artwork, security foils etc

Supplier	Rate (Per thousand tickets)								
	1,000 to 5,000	5,000 to 10,000	10,000 to 25,000	25,000 to 50,000	50,000 to 100,000	100,000 to 250,000	250,000 to 500,000	500,000 to 1,000,000	Over 1,000,000
Emirates National Factory	AED 3,491.00	AED 828.00	AED 492.00	AED 294.00	AED 149.00	AED 114.00	AED 94.00	AED 84.00	1 M - AED 73 2 M - AED 63 3 M - AED 59
Kimoha	AED 3,491.00	AED 828.00	AED 492.00	AED 294.00	AED 149.00	AED 114.00	AED 94.00	AED 84.00	1 M - AED 73 2 M - AED 63 3 M - AED 59
Boca Systems, Inc.	AED 3,491.00	AED 828.00	AED 492.00	AED 294.00	AED 149.00	AED 114.00	AED 94.00	AED 84.00	1 M - AED 73 2 M - AED 63 3 M - AED 59